



**TUFFA FOOTWEAR LIMITED**  
Barton House, Dereham Road,  
Ovington, Norfolk IP25 6SB  
Tel: 01953 880914  
Email: sales@tuffaboos.com  
www.tuffaboos.com

# RETURNS FORM

Please complete all the fields below in order for us to process your return. All account and product information can be found on your Delivery Note that came with your original parcel. If you have any problems, please call 01953 880914

<b>Delivery Date:</b>	
<b>Order Number:</b>	
<b>Name:</b>	
<b>Billing Address:</b> (not delivery address)	
<b>Contact Telephone Number:</b>	
<b>Email Address:</b>	

### Details of Items Returned

Please use appropriate Reason Code for Return:

1. Size Issue   2. Damage/Faulty   3. Incorrect Item Received   4. Product Not As Expected  
5. Ordered Multiples For Choice   6. Other: \_\_\_\_\_

Please use appropriate Action Code indicating the response you would like from us:

1. Refund   2. Replacement Of Same Product   3. Exchange (provide details) \_\_\_\_\_

Description of Items	Quantity Returning	Reason Code	Action Code

**Additional Information:** (Please provide any additional information that may help us to process your return)

**Goods must be returned unworn with tags attached and inside their original packaging. Please cover the packet/box with a plastic bag/brown paper to protect it from weather/labels.**

FOR STAFF USE ONLY:

Staff Name:

Date Return Received: